November 2014



Booth Time

Our monthly newsletter to keep you informed.

Friends,

It seems like Halloween was just yesterday, Thanksgiving is tomorrow and Christmas is next week!

November is always a time to think about what we are truly thankful for. As we sit around the Bestpass Thanksgiving table, we raise a glass to the amazing staff we have, our wonderful clients, the success we have enjoyed, and the growth to come.



On behalf of the entire Bestpass family, have a safe and memory-filled holiday season! A special thanks goes out to all of the truck drivers out there that make our holidays possible. We appreciate what you do every single day of the year!

- John

P.S. Eat as much turkey as you want this Thanksgiving. The average American eats somewhere between 16-18 pounds of turkey - may as well make it count!

"Nobody has ever become poor by giving."

- ANNE FRANK

The Month of November

No-Shave November



How do you like our new beard?

This month, ten of our employees are donating their faces to help raise awareness and fight cancer. No-Shave November raises awareness by embracing our hair, which many cancer patients lose - letting it grow wild and free.

The idea is to save the money you usually spend

on shaving and grooming for a month to educate about cancer prevention, save lives, and aid those fighting the battle.

Want to get involved? Form a team of your own at <u>www.no-shave.org</u> or sponsor the Bestpass Team by clicking here: <u>http://main.acsevents.org/goto/Bestpass_Team</u>

Make sure you follow us on <u>Instagram</u>, <u>Facebook</u>, and <u>Twitter</u> to see our progress! We want to see yours too! Make sure to tag us and use the hashtag #LetItGrow. May the best beard win!



Pre-Beard

Good Eats



WHAT YOU NEED:

12 OUNCES NATURAL PORK SAUSAGE 3 GARLIC CLOVES 1/4 ONION 1 TBSP BUTTER CHICKEN BROTH PEPPERIDGE FARM HERB SEASONED STUFFING *2 BOXES PER TUBE OF SAUSAGE SUGGESTED: CELERY FINELY DICED

DIRECTIONS:

IN LARGE FRYING PAN, SAUTE 3 CLOVES OF CRUSHED GARLIC WITH I TESP BUTTER AND I/4 ONION FOR 5 MINUTES.
COOK SAUSAGE IN SAME PAN UNTIL BROWNED, CHOP SAUSAGE FINE. ABOUT 10 MINS STIRRING FREQUENTLY.
COOK PEPPERIDGE FARM HERB SEASONED STUFFING AS DIRECTED, BUT SUBSTITUTE CHICKEN BROTH FOR WATER.
MIX SAUSAGE WITH STUFFING. STUFF BIRD AND BAKE REMAINDER AT 350 DEGREES 30-35

MINS.
PREP TIME: 20-30 MINS COOK TIME: 30-35 MINUTES SERVES: 5-10 PEOPLE

Driver Spotlight

Our Beard-spiration



Eddie

"My beard makes me feel important and is totally just cool." We couldn't agree more! Eddie drives for California Interstate Express out of Chino, CA.

Follow Eddie on Instagram: @Eddie3911



Pete

"Favorite thing about my beard? That's a tough question actually. I guess the most comments I get are about the white patch I have on the right side. Makes it unique." Pete drives for Vick Trucking out of Eagle, WI. We love the patch, Pete!



Jerry

"My favorite thing about my beard is not having to shave for a long time." Jerry drives for himself, for Moreno Transport out of Baldwin Park, CA. We love the beard, Jerry!

Follow Jerry on Instagram: @jeryactrix Follow Pete on Instagram: @mityhid

Meet the Team

Meet Linda - Pumpkin Patrol Extraordinaire



Who's Linda? Linda is a Software Engineer here at Bestpass. She codes by day and fights crime by night - around Halloween anyway.

The cause: Dozens of mischievous acts can happen with the help of a pumpkin. Add an overpass over an interstate and you have a real-life nightmare. That's where the Pumpkin Patrol comes in.

Linda - Software Engineer What Linda did to help: Linda, along with her husband, John, volunteered to ward off

Halloween pranks and protect motorists along the Thruway on October 30th and October 31st. Linda and John monitored an overpass and reported any unusual activity to law enforcement.

How YOU can get involved: Contact your local law enforcement and find out how you can join your community's Pumpkin Patrol!

To read the full story, visit <u>http://www.bestpass.com/pumpkin-patrol/</u> to learn more.

Bestpass News

Just a Reminder...

Our Addresses

We've recently made some changes to our addresses to better serve you! Please, take a look below.



Mailing a payment?



Mailing anything else?

If you are mailing us anything other

Back in April, BESTPASS

upgraded our payment process to include a new payment address.

This change only affects our clients who submit payments to us in the mail. All automated electronic payment methods remain unchanged.

Please use the following address to submit payment via mail:

BESTPASS, Inc. P.O. Box 941 Albany, NY 12201-0941

than a payment, such as: transponders, applications, etc. via regular mail, overnight, and/or UPS/FedEx deliveries - please mail to the following address:

BESTPASS, Inc. **500 New Karner Road** Albany, NY 12205

If you would like to change your current method of payment or enroll in automated payments from your bank account or credit card, you can easily do so using our online account portal or over the phone with one of our friendly Customer Support associates.

If you have any questions or concerns, please contact us at 1-888-410-9696, option 1 or support@bestpass.com.

Welcome New Clients!

Welcome to our new clients who joined us in October!

- All Pro Products II Inc.

- Donald Jones Jr.
 Date of Formio
- All Pro Products II Inc.
GT GroupGult West, inc
SJD Transport, Inc
Arnis PugasevichCorporationMichael R. O'Donovan
Donald Jones Jr.
Robert FerrisArnis Pugasevich
Mary Lou Cogbill
O.B.T. LLCLorenzo Food Group, Inc
Fortore Cargo, LLC1643799 Ontario Inc dbaAnthony Schiavone
Cesar R. SarcoStreamline Logistics, LLCMIL EvoressCesar R. SarcoStreamline Logistics, LLC
- Rule Trucking, LLC
- Aaron Jones
- Vera E. Pearson
- Robert Chambers
- Peter Willett •
- 1090 Z Transportation, LLC
- Hollman Trucking
- Adleania Pittman
- Dwayne D. Garrett
- A & L Trucking, LLC
- Legacy Ranch & Trucking, LLČ ULC William Batelaan Jr.
- Bruce K. Blount
- Adrian Hunt
- Kenneth A. Helton
- Frederick A. Nichlen Iron Bull Refrigerated,
- LLC
- Arctic Express, Inc

- Cesar R. Sarco
 Unity Transport, LLC
 Stephen Vagasky
 Jason D. Burns
 Quality Logistics
 Solutions, Inc dba CT
 Express
 Mary L Harnett
 Richard Vanderbogart
 PT Transport, LLC
 Karl Boczek
 Michael D. Speer
 John A. Dailey
 Cesar R. Sarco
 Streamline Logistics, LLC
 Streamline Logistics, LLC
 Randy Peterson
 Robert L. Meyer
 Ruston Paving Co., Inc
 Sara Thiessen
 Wolf Creek Farms, LLC
 Gerard Dauphinais
 B&B Transport & Sons
 ATM Trucking, LLC
 Carmen O'Connor
 Dakota Kountry, LLC
 Donald Ford
 Interlakes Trucking, LLC
 Barber & Deline Energy
 Sariago LLC

 - John A. Dailey
 - Max Transportation, LLC
 Eugene Townsend

 - Patrick Flangan
 - Nutralaws, Inc
 - Les Transports Small Wheel, Inc
 - Ajay Glass Company, Inc

- Barber & Deline Energy
 - Services, LLC Iowa Logistics Systems
 - LLC
 - Feesers, Inc
- Peninsula Logistics, Inc Praxair Distribution Mid
 - Atlantic



MyBESTPASS Client Portal

Don't forget, in our client portal you can:

- <u>Access account information</u>
- Make a payment
- <u>View/download Toll Activity</u>
- Manage your tags



We're Here for You!

Have a question? Need help making changes to your account? Need to order more tags? We're here to help you! <u>Chat live</u> with us by clicking the image above; email us at <u>support@bestpass.com</u>; or call us at 1-888-410-9696.

Layover Fun

Can you solve this month's sudoku puzzle? Send us a picture of your finished puzzle with the hashtag #BPsudoku via Facebook, Twitter or Instagram, for a chance to win an American Express Gift Card and have your name in lights!



Cryptogram And the Winner Is...

Thank you to everyone who took a crack at our Cryptogram! We received numerous pictures via our social media, but the winner of the \$50 AmEx giftcard is...

JANET ZLOTNICKI



Can you crack our cryptogram? Send us a picture of your finished puzzle with the hashtag #BPcryptogram via Facebook, Twitter or Instagram, for a chance to win an American Express Gift Card!



Stay Connected



828 Washington Ave, Albany, NY 12203 · 888.410.9696