

## Booth Time

Our monthly newsletter to keep you informed.

### CAUTION: OVERSIZE LOAD

*Use BESTPASS for your TOPS Submissions!*

There's something about the nice weather that makes us want to hop in our trucks, roll down the windows, crank the tunes and hit the open road! With Summer right around the corner, the roads are prettier, but busier. Summer is a prime time for everyone to be on the road, including our heavier friends, the oversized loads!



Here at BESTPASS, we like to help out all of our clients, no matter how big or small. Let us help you by being the source for all of your TOPS submissions!

### Why?

The New York State Thruway Authority (NYSTA) requires credit card payment for the Thruway's Over-Dimensional Permit System (TOPS). Our clients post-pay for the permit and the charge is later added to their BESTPASS invoice. Plus, BESTPASS' TOPS website is much more user-friendly and intuitive than the NYSTA site.

### Preventing Unnecessary Charges

We verify information, including:

- Axle weights and vehicle measurements before submitting to the NYSTA and call you with any questions which might delay the permitting process.

- If you submit 2 permits for the same date and vehicle, we verify that it's intentional.
- We monitor our client's TOPS usage patterns and contact them if they seem out-of-line to avoid unnecessary charges.

NYSTA does not issue credits for incorrect or duplicate submissions under \$150.00 and we cannot guarantee a credit on issued permits over \$150.00.

Please remember, all TOPS submissions need to be in **one day prior to usage**.

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## Welcome New Clients!

*Welcome to our new clients who joined us in April!*

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|-----------------------------------|----------------------------------|-------------------------------|
| • Interstate Distributor Co.      | • AVP International Inc.         | • Bachan Enterprises          |
| • Luisis-Silva Transport LLC      | • Lytle's Transfer & Storage     | • Ryan Everly Trucking LLC    |
| • Triple TTT Transport LLC        | • Agricultural Transport, Inc    | • Rod Timmer                  |
| • Harry L. Beaver Jr.             | • Jeffrey Sullivan               | • James Llitas                |
| • T&C Transportation LLC          | • Glenn Myers                    | • David W. Frey               |
| • Keystone Transport Services LLC | • DRS Transportation, Inc        | • Aaron Belachew              |
| • Huntington Westford, Inc        | • Michael Chilton                | • S.E.D. Trucking LLC         |
| • Vitaliy Teslyuk                 | • Taylor Transportation          | • Diamond Creek Transport LLC |
| • 9038-9610 Quebec Inc            | • Good Deeds Transportation, Inc | • 757 Transportation, Inc     |
| • Mark Campbell                   | • Melinda Archer                 | • Mike Anderson               |
| • Charlotte Brace                 | • Tamas G. Pifko                 | • RP Otto Trucking LLC        |
| • Rickert Trucking LLC            | • Matthew Bender                 | • Randolph Holder             |
| • Rhodes Enterprises LLC          | • Slip Trucking Express LLC      | • Paul Williamson             |
| • Stat of N.F.L. Inc              | • Jaybird Enterprises LLC        | • Vandaele Logistics LTD      |
| • Stacy Newberg                   | • Midwest Transport Inc          | • Leonel, LLC                 |
| • C&A Enterprise II               | • AllGo Corp.                    | • Red S Express LLC           |
| • Legacy Trucking                 |                                  | • Pifer Transport             |

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## Employee Spotlight

### Andrew Smith



Andrew joined BESTPASS as our System Architect in late April and has over 20 years' experience in IT and software development. He has developed numerous software teams, mobile apps and has even coauthored a book with McMillan entitled, "Special Edition: Using ISAPI" - a book about emerging technologies from Microsoft used to build the next decade of enterprise web applications. Seriously, is there anything this guy can't do?!

After successfully pushing his former company's software to become

cutting-edge and a leader in the industry, Andrew was drawn to BESTPASS' family-like atmosphere and amazing growth potential.

When Andrew isn't at work, he can be found listening to an audiobook part of his 'partial library of life-changing books' or creating the next indie app found on the Apple App Store and Android Play Store! Although software development was his first love, the majority of his time spent outside of work is committed to his wife and three kids.

Welcome, Andrew! We're so glad you've joined the BESTPASS family!

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### MyBESTPASS Client Portal

Don't forget, in our client portal you can:

- [Access account information](#)
- [Make a payment](#)
- [View/download Toll Activity](#)
- [Manage your tags](#)



### We're Here for You!

Have a question? Need help making changes to your account? Need to order more tags? We're here to help you! [Chat live](#) with us by clicking the image above; email us at [support@bestpass.com](mailto:support@bestpass.com); or call us at 1-888-410-9696.

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## Do You Like FREE Tickets?

### Get 'Em While They're Hot!

Join us at The Great American Trucking Show - August 21-23, 2014 in Dallas, Texas!

BESTPASS is your direct source for **FREE** tickets, just give Customer Support a call or email us at [social@bestpass.com](mailto:social@bestpass.com) and we will

hook you up! Hurry, the request deadline ends August 1, 2014!



## Fleeting Thoughts...

### *Staying Safe on the Roads on Holiday Weekends*

Road safety is always important, but it becomes even more of an issue over holiday weekends with the increase in "non-professional" drivers on the road. This month, we shared an infographic highlighting the statistics on holiday weekend road safety and simple roadway habits that could save lives.

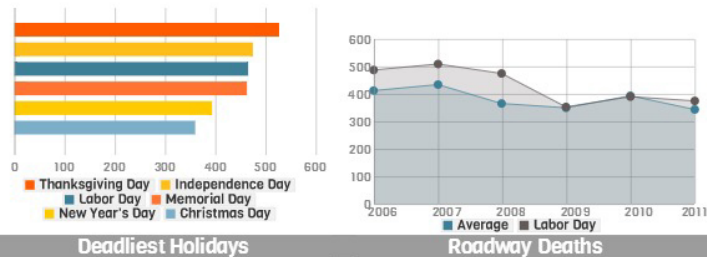
With this Memorial Day Weekend ahead of us, an estimated 36.1 million people will be out on the roads - the highest number of people on the move since 2005!

Come join in on the conversation on Facebook!

# STAY SAFE ON THE ROAD

Especially this Holiday Weekend.

## The Sad Truth is: You're more Likely to Die in Roadway Accident Over a Holiday.



Staying safe on the road is always important, but with more folks travelling the roadways on holiday weekends, it becomes even more of a concern.

<http://on.fb.me/1nvsRGA>

## Happy Memorial Day!

Thank You!

This Memorial Day, BESTPASS joins the Nation in honoring our fallen heroes. A sincere thank you to all of the men and women who have fought and continue to fight for our freedom!

**Our office will be closed in honor of Memorial Day, Monday, May 26th.**



Stay Connected



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