

Booth Time

Our monthly newsletter to keep you informed.

Money for nothing

Proper transponder management could save you money!

You probably already knew that the tools in our client portal allow you to easily view and download toll activity or make updates to your account, but did you know you might also be able to save some money by using those tools?



Start by logging into our client portal at my.bestpass.com. Then click on Vehicles/Transponders and select to download the Vehicle/Transponder list into Excel (.xls) or Comma Separated (.csv) to open with another spreadsheet application. Once you have your list open, sort it by the "Last Toll Date" column in ascending order. The tags that have not been used for the longest time will rise to the top of the list. This is helpful in identifying tags that are not in use, lost, or stolen. Deactivating these unused tags from your account will save you monthly lease and service fees!

If you've identified any tags that are lost or stolen, you can report them to us using the "Report Lost or Stolen Transponders" link under the Vehicles/Transponders menu. It's important to note, though, that you should only report a tag lost or stolen if you are very sure that they are no longer in one of your trucks! If you've identified any tags that are no longer in use and you'd like to return, use the "Return Tags" link under the Vehicles/Transponders menu to initiate a return. Our friendly Customer Support Team is always ready to help you out with any of these tasks. We love helping out our customers as much as we love saving them money!

There's gonna be a Heartache Tonight - but not for BESTPASS customers!



The big news online this month wasn't about taxes, but rather about the Heartbleed bug.

What is it? Well, it's a vulnerability that affected websites that used a certain kind of encryption to protect data and allowed a back door entrance for hackers. (For a brief video explaining what Heartbleed is, [click here](#).) Why should you care? Because it affected 66% of all of the websites in existence. So it's pretty much a given that you are affected by this bug.

We are happy to tell you that **BESTPASS was not affected by the Heartbleed bug**. While we certainly do encrypt your data, we do not use the type of encryption that was vulnerable to this exposure and your data with BESTPASS is well protected and safe. We take the trust our clients put in us with their financial and personal data very seriously and are always happy to answer any questions or concerns you may have.

Welcome New Clients!

Welcome to our new clients who joined us in March!

- Summerhill Farms
- David Beamer
- Star Struck Trucking
- Douglas McPeak
- Matthew Purtee
- Lincoln Hudgens
- Douglas Hanlon
- Marcos J. Steelman
- Klaw Holdings, Inc
- MetalTransport LLC
- Neil Smith
- Kludt Brothers, Inc
- Golden H. Freight
- Noss Trucking
- Silk City Brothers Trucking, LLC
- Don Lewis
- Ervin M. Coaxum LLC
- Philip L. Gonyea
- Kustom Karriers
- Transport Roger Ouellet
- HD Carhaul Services
- HLC Transport LLC
- J&T Hensel
- Solvents & Petroleum Services
- Wendover Express
- Steven C. Dunn
- Jackson Class Trucking
- Bona Fide Transport
- Cvrk Trucking LLC
- Joseph A. Howe
- Stephen M. Sorokach
- Pudín Express, Inc.
- Marsh Grass Trucking
- Swift Heavy Machinery
- R.S.R. Environment, Inc
- Chris Hanna
- Express Line Transport
- Mark A. Mason Sr.
- Richard S. Wescott
- Fraley & Schilling, Inc
- Bemiss Trucking Services



MyBESTPASS Client Portal



We're Here for You!

Don't forget, in our client portal you can:

- [Access account information](#)
- [Make a payment](#)
- [View/download Toll Activity](#)
- [Manage your tags](#)

Have a question? Need help making changes to your account? Need to order more tags? We're here to help you! [Chat live](#) with us by clicking the image above; email us at support@bestpass.com; or call us at 1-888-410-9696.

We just can't wait to get on the road again...

What we loved about MATS and where you can find us this summer

Were you at the Mid-America Truck Show in Louisville last month? We were! We had a blast talking toll savings with folks and meeting up with some of our awesome customers! We may have even cut loose a bit - but what happens in Louisville, stays in Louisville - or is that Vegas?

We're looking forward to getting back on the road this summer and are gearing up for the Great American Truck Show in Dallas August 21st through the 23rd. Will you be there? How'd you like to get in for free? We've got access to a limited number of tickets for GATS that we'd love to give to our customers! Don't worry: you won't be required to perform any stunts to get them. Just call or email our Support department and let them know you'd like tickets and then make sure to stop by our booth and see us at the show!



Stay Connected



