Adding Oklahoma Turnpike Toll Coverage to Your Bestpass Account

Are you a new Bestpass customer or an existing Bestpass customer who wants to take advantage of toll coverage in Oklahoma? Please be sure to check out and follow the instructions below, carefully, to avoid being charged for duplicate tolls.

If you <u>do not</u> have a Bestpass Horizon transponder…

If you **do not** have a Bestpass Horizon transponder, and want toll coverage in Florida, Texas, Oklahoma, and Kansas, please call Customer Service at 1-888-410-9696 or email them at support@bestpass.com . As soon as you receive your new Horizon transponder, you can install the transponder in your vehicle, and start saving on toll!

If you have a PikePass account, please follow these instructions to avoid being charged for duplicate toll(s):

1. Remove the PikePass transponder/tags from the vehicle
2. Install the Horizon transponder in the PikePass' place
3. Contact PikePass to deactivate the PikePass transponder and close the account – **PikePass can be reached at 1-800-745-3727 or via email: pikepass@pikepass.com**
4. PikePass requires all customers to complete the "Close Account" section of the "Closed Account Form" and submit

Existing Bestpass Customer with Active Horizon Transponder, with or without PikePass…

If you already have our Horizon transponder in your vehicle and you want to be able to activate Oklahoma coverage, please follow these steps:

1. Call Bestpass Customer Service 1-888-410-9696 and let the customer service representative know that you already have a Horizon transponder and you want to activate coverage in Oklahoma
2. Your Horizon transponder will be read in Oklahoma within 24-48 hours
   a. If you are able to submit your request before 11:30 a.m. ET, your transponder will be read in Oklahoma within 24 hours of the next business day

b. If you submit your request any time after 11:30 a.m. ET, your transponder will be read in Oklahoma within 48 hours of the next business day

If you have a PikePass, please follow these instructions, in addition to the instructions above, to avoid being charged for duplicate toll(s):

1. Remove the PikePass transponder/tags from the vehicle
2. Install the Horizon transponder in the PikePass' place
3. Contact PikePass to deactivate the PikePass transponder and close the account – **PikePass can be reached at 1-800-745-3727 or via email: pikepass@pikepass.com**
4. PikePass requires all customers to complete the "Close Account" section of the "Closed Account Form" and submit

Thank you for checking out our instructions on how to add Oklahoma toll coverage to your Bestpass account. If you have any questions or concerns, please feel free to reach out to the Bestpass Customer Service team at 1-888-410-9696 or support@bestpass.com.